

REFUND POLICY

- GEL SERVICES AND NAIL ENHANCEMENT SERVICES ARE GUARANTEED 1 WEEK. YOU CAN SCHEDULE FOR FIXES WITHIN 1 WEEK FROM YOUR APPOINTMENT.
- SERVICES ARE *non-refundable*.

CANCELLATION POLICY

- BECAUSE WE DO NOT REQUIRE DEPOSITS FOR APPOINTMENTS, IF YOU NO CALL, NO SHOW OR CANCEL THE SAME DAY, YOU WILL NEED TO DEPOSIT 20% TO SECURE YOUR FUTURE APPOINTMENT.
- GROUP PARTY NO CALL, NO SHOWS & SAME DAY CANCELLATIONS WILL LOSE THEIR DEPOSIT.
- TO AVOID ANY INCONVENIENCE, PLEASE RESCHEDULE YOUR APPOINTMENT AT LEAST 24 HOURS PRIOR TO YOUR RESERVATION. WHEN YOU NO SHOW, THAT IS A GAP IN OUR DAY THAT OTHER CLIENTS COULD HAVE BOOKED. PLEASE BE MINDFUL, RESPONSIBLE AND RESPECTFUL OF OUR TIME AS WELL AS WE ARE TO YOURS. THANK YOU!

COVID-19 POLICY

- IF YOU DON'T FEEL WELL PLEASE RESCHEDULE. IF YOU ARE SHOWING SYMPTOMS AND WE DO NOT FEEL COMFORTABLE WE WILL ASK YOU TO LEAVE FOR THE SAFETY OF ALL OUR CUSTOMERS AND STAFF.
- IF YOU HAVE BEEN AROUND SOMEBODY WITH SYMPTOMS, PLEASE RESCHEDULE.
- FACE MASKS ARE PREFERRED, NOT REQUIRED. IF YOU DO NOT HAVE ONE, WE CAN PROVIDE ONE FOR \$1.
- ALL STAFF AND CUSTOMERS MUST WASH HANDS BEFORE SERVICES

SANITATION

- ALL STATIONS WILL BE WIPED AND SANITIZED AFTER EACH SERVICE.
- ALL TOOLS (NIPPERS, CLIPPERS , ETC.) WILL BE STERILIZED AFTER EACH CLIENT
- ALL ITEMS (FILES, PUMICE STONES , ...) ARE SINGLE USE DISPOSABLE.